

As a retired "30," flight attendant, I have seen the tread mill turned up: flight attendants responsible for doing more in less and less time. Add cell phones to that and you may as well rewrite the rule book. Many passengers believe with the purchase of a ticket, they have the right to behave as they do in their own home. I have seen (in First Class) a man take his shoes and socks off and put his BARE FOOT on the arm rest of the seat in front of him, and yes, there was a passenger in it. Not all passengers are rude, but my husband (100,000 miler) has a big voice. He is a lawyer who would love to work on the phone on a airplane. Who wouldn't? But what about the people who are on vacation (maybe their first), who have to be subjected to all these intense calls. Let's not open Pandora's box.